Risk Assessment for a Cafe Owner in Central London.

| Hazard | Risk | Mitigation | Likelihood | Severity | Rating |
| --- | --- | --- | --- | --- | --- |
| Theft | Someone coming into the store with the intent to harm or steal. | Have anything of value out of site or stored in a secure location. Have the correct training for mitigating any harm towards employees and customers. | Low | High | 7 |
| Till stop working | Tills could stop working. Depending on if it is the card machine or the entire till itself could mean having to shut the store down till it is fixed. | Have an alternative method for taking payments. | Low | High | 7 |
| Running out of stock | Stock levels could drop to a point where sales can not be processed. | Making sure the stock levels are at an acceptable level. Potentially have an automated system to keep track of stock levels and create an alert when stock items fall below a certain number. | Low | High | 7 |
| Fire damage | Fire damage can cause the store to be closed down. | Ensure the proper fire prevention equipment is located in easy to reach places along with proper fire training. | Medium | High | 8 |
| Illness | Employees could become ill and are unable to work. | Try to have a good amount of staff so that if one does become ill and are unable to work then others can be asked to fill in. | Medium | Low | 2 |
| Acts of god | Uncontrollable events such as lighting, earthquakes or strong winds. | These events can not always be predicted so it is difficult to have any prevention methods in place. | Low | High | 7 |

| Likelihood | Impact |  |  |
| --- | --- | --- | --- |
|  | Low | Medium | High |
| Low | 1 | 4 | 7 |
| Medium | 2 | 5 | 8 |
| High | 3 | 6 | 9 |